

Table 1: EHR Satisfaction Survey Question Categories

General background Clinical background Years practicing medicine Specialty Gender Years using EHR Average hours clinical practice EHR proficiency Practice location Inpatient vs. Outpatient EHR use
Training Annual hours of follow-on training Initial EHR training experience
EHR personalization Built and used templates, macros, order sets, order lists, report views, shortcuts, filters, sort orders Documentation: entry method, who enters orders and percent inpatient and ambulatory EHR charting
Satisfaction with EHR features Rate satisfaction with quality, efficiency, reliability, functionality, system response time, easy to learn, analytics and internal/external integration
Satisfaction with Organization Rate satisfaction with EHR vendors, IT department and personal accountability
Free text comments: “most valuable improvements”, “desired improvements”