Table 7: Concerns and Challenges Faced by Providers When Using the Sehha App

Perceived Challenges and Concerns (*n*=114) *	Frequency	Percentage (%)
Difficult to provide accurate medical assessments	84	73.7%
Overlapping of consultations	81	71.1%
Lack of clear regulations and rules for telehealth services	64	56.1%
Lack of management support	41	36.0%
Data privacy and security	20	17.5%
Lack of technical training	19	16.7%
Other	11	9.6%
Difficult to use technology and technical devices	10	8.8%
*Some respondents selected more than one challenge.		